



DON'T TAKE A SECOND HIT!



FREEDOM OF CHOICE IS YOURS

You have the right to choose a repair facility to perform your repairs. Not only is it your right to choose, it's the law.

Steering is illegal

Steering customers to shops other than their choice is illegal.

Don't let your insurance company use these known scare tactics when filing a claim.

The shop you chose is not on our list.

The shop you chose is not a preferred provider.

We can't guarantee the repairs if repaired at the shop you chose.

Your repairs could be delayed if you don't use the shops on our list.

You may be responsible for additional cost with your shop of choice.

"Not True!" Says the members of West Michigan Body Shop Association (WMBA)"

You, the customer chose to buy your vehicle. You, the customer chose the insurance company to insure your vehicle. You, the customer still have the choice when it comes to repairs on your vehicle.

The members of the West Michigan Body Shop Association (WMBA) advise you to be aware of your rights. You are still in control of the repair process on your vehicle and who is to repair your vehicle. Please contact a WMBA member shop to explain your rights to you in case of a vehicle insurance claim.

Find your shop of choice and their standings with the members of WMBA at

www.wmbaonline.org

"Trust your local WMBA repair facility"